

# The Automated Building Controls Group

Building Management Systems and HVAC Controls



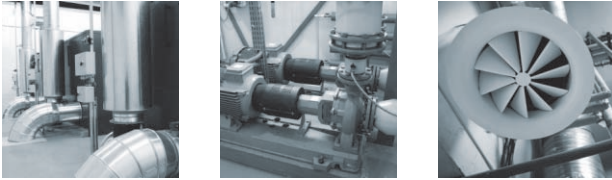
maintenance

[www.abc.uk.net/maintenance](http://www.abc.uk.net/maintenance)

contracting

maintenance

energy



# maintenance...

The Automated Building Controls Group is one of the UK's leading, and fastest growing, independent building and energy management system specialists. We provide high calibre controls engineering, maintenance and energy management services for the public and private sector for both commerce and industry.



## The importance of good maintenance

Ongoing changes in the way a building is used will have a major impact on the efficient functionality of its BMS system.

Therefore an ongoing and efficient maintenance regime is essential for the control of your building services such as heating, ventilation and air conditioning systems, whilst achieving optimum environmental conditions and reduced energy costs.

The Maintenance Division of the Automated Building Controls Group provides continued system efficiency and an ongoing support service with regular scheduled maintenance visits tailored to meet your needs. Planned maintenance combined with a prompt reactive service provides year-round peace of mind.

*“Between 60 and 80% of a typical building's energy consumption is controlled via building energy management systems” – Trend Control Systems Ltd.*

## Maintenance services

We work in partnership with our customers developing 'best fit' service agreements that find the balance between quality, value and service levels.

Through efficient maintenance planning and the computer-aided scheduling of our experienced field engineers, we deliver a professional and reliable service.

We take pride in our proactive approach to maintenance reporting, ensuring that our customers receive details of works, findings and recommendations within 24 hours of site attendance.

Regular client contract meetings are held to discuss ongoing maintenance regimes, energy reduction, system improvements and future works and projects.

## Overview of services

- Planned and reactive maintenance services
- Remote maintenance services
- System data back ups
- 24/7 help desk facility
- 24/7 on-site response
- Critical spares and stock management
- Identification and implementation of energy reduction strategies
- Technical support and training

# nationwide

The Automated Building Controls Group has the resources and engineering capability to support sites and systems throughout the UK. Our national team of on-call engineers, co-ordinated through our 24/7 help desk, are always on hand should an unforeseen breakdown occur.

## Customer satisfaction



The Maintenance Division of the Automated Building Controls Group strives to understand your objectives, your buildings, your people and your business culture.

This customer focused approach is key to the high levels of customer satisfaction and customer retention which serve as an endorsement of our expertise and level of service.

## Key strengths

The Automated Building Controls Group has strong industry credibility and our buying power enables us to always deliver a professional, reliable and cost effective service.

We act as a one stop shop, providing a service to FM Contractors, Building and Facilities Managers, as 'controls specialists' with a consistent level of service and support across the UK.

Our highly trained maintenance engineers have the technical capability to support different mainstream building management systems which include:

- Trend
- TAC Satchwell
- Honeywell
- North
- Siemens
- Cylon
- Priva
- Seachange



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## Contracting

The **Contracting Division** of the Automated Building Controls Group consistently delivers cost effective HVAC control solutions within programme and on budget.

Our client focus, professionalism, experience and the use of latest technologies makes BMS contracting simple and deliverable.

## Maintenance

The **Maintenance Division** of the Automated Building Controls Group provides specialist BMS & HVAC controls maintenance services, supporting mainstream building management systems across the UK.

Planned maintenance combined with a prompt reactive service provides year-round peace of mind.

## Energy

The **Energy Division** of the Automated Building Controls Group provides consultation, management, technical support and engineering required to implement energy management and reduction solutions.

As energy management specialists, we are able to assist in meeting new legislation, carbon care requirements and energy cost reduction.



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